

# **Basis of Reporting**

This page outlines the scope of reporting, and the way we define, calculate, and consolidate data, notably for compliance, human resources, workplace health and safety, environment, and community investment. We provide the information according to the following three categories:

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
We clarify the meaning we attach to specific terms used as part of our performance data points.	The scope of the data (correct for the business structure of the JT Group as of December 31, 2020) and any exclusions*, if applicable. We report data for the entire JT Group, including subsidiaries, wherever possible.  *In the middle of 2015, the JT Group withdrew from the beverage business. As a result, we excluded this business from historic reported data from 2015, or stated otherwise where that was not possible or appropriate.	We provide information for the calculations, formulas, consolidation method, and any assumptions or estimates used.

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# Compliance

## **NON-DISCRIMINATION**

GRI 406-1

Total number of incidents of discrimination and corrective actions taken

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
An incident of discrimination is described as an act of treating an employee differently by imposing unequal burdens or denying benefits, rather than treating each employee fairly, based on individual merit.  Discrimination can also include cases of harassment, which is defined as comments or actions that are unwelcome, or should reasonably be known to be unwelcome, to the person toward whom they are addressed, which has the purpose or effect of violating an individual's dignity or creating an intimidating, hostile, degrading, humiliating, or offensive environment.	The entire JT Group, including subsidiaries*A.	The number of grievances are counted based on exported data from our Reporting Concerns Mechanism.

# NUMBER OF REPORTED CASES OF GRIEVANCES ABOUT HUMAN RIGHTS DEFINITIONS

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
For JT and Japanese domestic Group companies, we include cases related to harassment (Including sexual harassment and bullying), and human relations. For our international tobacco business, we include cases related to child labor, harassment, discrimination, physical threats and violence, and data privacy.	The entire JT Group including subsidiaries <sup>*A</sup> .	The number of reported cases is counted based on exported data from our Reporting Concerns Mechanism.

# NUMBER OF REPORTED CASES OF FRAUD AND MISUSE OF COMPANY ASSETS

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
For JT and Japanese domestic Group companies, we include cases related to inappropriate use of company assets. For our international tobacco business, we include cases relating to fraud and theft of the JT Group and third-party assets, misuse of IT resources, and the cases of intellectual property infringements recorded under the Reporting Concerns Mechanism.	The entire JT Group including subsidiaries <sup>*A</sup> .	The number of reported cases is counted based on exported data from our Reporting Concerns Mechanism.

# NUMBER OF REPORTED CASES OF GRIEVANCES ABOUT IMPACTS ON SOCIETY

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
We have defined our main areas of impacts on society as anti-bribery and corruption and anti-competitive behavior.	The entire JT Group including subsidiaries <sup>*A</sup> .	The number of reported cases is counted based on exported data from our Reporting Concerns Mechanism.

# NUMBER OF REPORTED CASES OF GRIEVANCES ABOUT LABOR PRACTICES

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
For JT and Japanese domestic Group companies, we include cases relating to improper work instructions, management's work attitude, colleagues' work attitude, personnel assessment, personnel transfers, overtime pay, retirement issues, labor contracts, labor conditions, work environment, and smoking environment. For our international tobacco business, we include cases relating to breach of HR policies and procedures, conflict of interest, retaliation, unlawful dismissal, inappropriate behavior, nonrespect for employee safety, and severe disrespectful behavior.	The entire JT Group including subsidiaries <sup>*A</sup> .	The number of grievances is counted based on exported data from our Reporting Concerns Mechanism. Excluded from the data for our international tobacco business are HR cases that are classified as confidential.

# NUMBER OF GIFTS, HOSPITALITY AND ENTERTAINMENT (GHE) REQUESTS

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
The number of gifts, hospitality, and entertainment (GHE) requests, including those reported via our GHE application portal.	Solely our international tobacco business <sup>*E</sup> .	Data is collected and collated through our GHE application portal.

# PERCENTAGE OF EMPLOYEES WHO RESPONDED TO COMPLIANCE SURVEY

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
The percentage of employees who responded to our annual compliance survey, conducted online, or by a paper questionnaire.	Our Japanese operations, including subsidiaries of Japanese domestic businesses* <sup>C</sup> , excluding Torii Pharmaceutical.	The data is calculated based on an assumption that all employees with a valid corporate email address receive an invitation to complete the survey, and all employees who do not have an email address receive a paper questionnaire.

PERCENTAGE OF ELIGIBLE EMPLOYEES WHO PARTICIPATED IN THE JT GROUP CODE OF CONDUCT TRAINING

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
The number of employees who underwent training, namely e-learning regarding the JT Group Code of Conduct.	Our Japanese operations, including subsidiaries of Japanese domestic businesses <sup>*C</sup> , excluding Torii Pharmaceutical.	The training data is calculated based on an assumption that all employees with a valid corporate email address receive electronic communications regarding the JT Group Code of Conduct.

#### Human resources

## **WORKFORCE INFORMATION**

GRI 102-8 Information on employees and other workers

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
The workforce consists of people working for the	The entire JT Group including	

The workforce consists of people working for the Company at the end of the year as follows:

- Full-time employee: is defined according to national legislation and practice regarding working time (such as national legislation that defines "full-time" as a minimum of 9 months per year and a minimum of 30 hours per week).
- Part-time employee: is defined as an employee whose working hours per week, month, or year, are less than 'full-time', as defined above.
- Supervised worker: is defined as an individual who performs regular work on-site for, or on behalf of, the organization.
- Permanent contract: is defined as a contract for an indeterminate period.
- Temporary contract: is defined as a contract for a limited duration or determinate period.

The entire JT Group including subsidiaries\*A, excluding entities where an SAP system has not yet been introduced. They are newly acquired businesses and they account for around 30% of our total workforce.

We provide the following data with limited scope due to data collection methodology:

- The gender breakdown of temporary part-time employees: solely our international tobacco business\*E.
- The breakdown of supervised workers: our Japanese operations, including subsidiaries of Japanese domestic businesses\*C.

No substantial portion of our work is performed by workers who are legally recognized as self-employed, or by individuals other than employees or supervised workers, including employees and supervised workers of contractors.

The figures are calculated based on exported data from our HR systems.

# PERCENTAGE OF TOTAL ELIGIBLE EMPLOYEES COVERED BY COLLECTIVE BARGAINING AGREEMENTS

#### GRI 102-41 Collective bargaining agreements

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
An employee is covered by a collective bargaining agreement if the employee declares their intentions to be part of a trade union and pays periodical union dues.	Our Japanese operations, including subsidiaries of Japanese domestic businesses*C. A total of 23 Japanese domestic Group companies have labor unions. Those without a labor union are out of scope.  Data from our international tobacco business is excluded, because the law in some of the countries where we operate prohibits us from investigating whether an employee is unionized.	Data is calculated as of the end of the year, using data held in our HR systems.

## MARKET PRESENCE

#### GRI 202-1

Ratios of standard entry-level wage by gender compared to local minimum wage at significant locations of operation

		DATA CALCULATION,
DEFINITIONS	SCOPE	CONSOLIDATION METHOD, AND
		ASSUMPTIONS

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Significant locations for this indicator are defined as JT's Tokyo headquarters (HQ), JTI Moscow, JTI UK and JTI Trier factory in Germany. Our Moscow office is the headquarters of JTI Russia. This market has the highest	For our international tobacco business, the scope includes permanent full-time and part-time employees, and temporary full-time employees. In JT, the scope includes only permanent full-time and part-time employees.	JT Tokyo HQ: the basis for calculation is hourly minimum wage and monthly entry-level wage.

employees are excluded.

the JT Group. Standard entry-level wage is defined as the theoretical lowest wage in the location and is therefore equal to, or lower than, the actual lowest

wage paid in the entity.

number of employees in our

business, which also has a

The JTI Trier factory is the biggest manufacturing site in

significant presence in the UK.

international tobacco

Local minimum wage refers to compensation per hour or other unit of time for employment allowed under law.

- JT Tokyo HQ: official minimum wage of the Tokyo metropolitan area.
- JTI Trier factory: official German minimum wage.
- JTI Moscow: official minimum wage of Moscow City.
- JTI UK: official U.K. minimum wage.

- Temporary full-time
  - JTI Trier factory: the basis for calculation is hourly minimum wage and hourly entry-level wage.
  - JTI Moscow: the basis for calculation is yearly minimum wage and yearly entry-level wage.
  - JTI UK: the basis for calculation is hourly minimum wage and yearly entry level-wage.

# **EMPLOYMENT**

#### GRI 401-1

Total number and rates of new employee hires and employee turnover by age group, gender, and region

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#### SCOPE

# DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS

The scope of this data is detailed below, and excludes employees in entities where an SAP system has not yet been introduced. These breakdowns cover permanent full-time, part-time employees, and temporary full-time employees. Employees transferring from other JT Group's companies are excluded, and not classified as a new employee hire.

The turnover and new employee numbers are based on exported data from our HR systems, at the end of the year.

New employee hires are defined as the number of new employees joining the JT Group. Employee turnover is defined as the number of employees who left the JT Group for any reason, voluntarily or not. Employee age is classified in three groups: under 30, between 30 and 50, and above 50 years of age.

- Number and rate of new employees by gender: the entire JT Group, including subsidiaries.\*A.
- Number and rate of new employees by age: our Japanese domestic tobacco and pharmaceutical businesse\*D.
- Number and rate of turnover by gender: the entire JT Group, including subsidiaries\*A.
- Number and rate of turnover by age: the entire JT Group, including subsidiaries\*A, excluding Akros Pharma Inc., Fuji Foods, and Saint-German America.

- Turnover rate: the total number of turnover, divided by the total number of employees at the end of the year.
- New employee hire rate: the total number of new employee hires, divided by the total number of employees at the end of the year.

GRI 401-2

Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Significant locations for this indicator include JT Tokyo HQ, and JTI Geneva HQ.	The data scope is aligned with the above definition.	Benefits for temporary part- time employees in Geneva have been stated pro rata.

## LABOR/MANAGEMENT RELATIONS

GRI 402-1 Minimum notice periods regarding operational changes

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Minimum notice periods are defined as those required, if any, by law in the country where the operational change occurs.	We disclose significant operational changes that have substantial consequences for a large proportion of employees. The reported information corresponds to closures or withdrawal from business publicly announced during 2020 or earlier, but which had not been completed yet.	Notice periods are calculated and disclosed in two different ways: the number of months between the announcement of the closure and the first redundancies, and the number of months between the announcement of the closure and the closedown.

#### TRAINING AND EDUCATION

GRI 404-2 Programs for upgrading employee skills and transition assistance programs

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
We consider skills management programs that take account of employees' needs and future career opportunities, as well as requirements of the business.	We disclose global and local development programs.	The examples of programs are disclosed in the public domain such as our Global website and Integrated Report.

GRI 404-3
Percentage of employees receiving regular performance and career development reviews, by gender and by employee category

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
We consider an employee to be receiving regular performance and career development reviews if the employee has an opportunity to have their development and business objectives, as well as competences, evaluated by their superior at least once a year.	The entire JT Group, including subsidiaries*A, and it includes permanent full-time and part-time employees, and temporary full-time employees, but excludes employees in entities where an SAP system has not yet been introduced. However, the scope of breakdown by positions is our Japanese domestic tobacco, pharmaceutical, and international tobacco businesses*D.	Data is calculated as the total number of employees who received a performance and career development review in 2019 divided by the total number of employees at the end of 2019, This excludes employees working in our factories, where the reviews are carried out on paper and cannot be tracked by our HR system. New hires joining in Q4 2019 in our international tobacco business are excluded from the data, as they were not eligible for a 2019 performance review.

# **DIVERSITY AND EQUAL OPPORTUNITY**

#### GRI 405-1

Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity

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#### **SCOPE**

# DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS

Employee age is classified in three groups: under 30, between 30 and 50, and above 50 years of age.

For JT and Japanese domestic subsidiaries, the following definitions are used for employee categories:

- Executive Officers are persons who are appointed by the Board of Directors, are assigned certain responsibilities, and delegate relevant authorities in accordance with the rules defining the extent of responsibility and authority.
- Management is defined as persons in positions of supervision or management according to national legislation and practice, and excluding Executive Officers.
- Employees are persons who are not in management positions.

For our international tobacco business, the following definitions are used for employee categories:

The entire JT Group, including subsidiaries\*A, excluding employees in entities where an SAP system has not yet been introduced. Akros Pharma Inc., Fuji Foods, and Saint-Germain America are included in the data by position and gender but excluded from the data by age group. The data consists of permanent full-time and parttime employees, and temporary full-time employees. We disclose only the gender and age breakdowns.

The figures are calculated based on exported data from our HR systems.

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
members of the Executive Committee are categorized as Executive Officers.		
The Vice President and Director-level employees are categorized as Management.		
Persons of Manager level and Associate level are categorized as Employees.		

# EQUAL REMUNERATION FOR WOMEN AND MEN

#### GRI 405-2

Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation

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#### **SCOPE**

# DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS

Significant locations for this indicator include JT Tokyo HQ, JTI Geneva HQ, and JTI UK.

Unless specifically stated, the following definitions are used for employee categories for JT:

- Executive Officers are persons who are appointed by the Board of Directors, are assigned certain responsibilities, and delegate relevant authorities in accordance with the rules defining the extent of responsibility and authority.
- Management is defined as persons in positions of supervision or management according to national legislation and practice, and excluding Executive Officer.
- Employees are persons who are not in management positions.

The following definitions are applied for employee categories for our international tobacco business:

In JT Tokyo HQ, the scope includes permanent full-time and part-time employees, and temporary full-time employees. In JTI Geneva HQ and JTI UK, the scope includes permanent full-time employees, and excludes those who are not paid in CHF, and members of the Executive Committee. In JTI UK, Vice Presidents are excluded as no female employee is at this position.

The figures for JT Tokyo HQ, JTI Geneva HQ and JTI UK are calculated based on 'annual base salary.'

In JT Tokyo HQ, each of the categories defined above (Executive Officers, Management, and Employees) includes multiple grades. We select grades that include both female and male employees to calculate the ratio of annual base salary of women to men. Then, those pay ratios are consolidated into the above three categories based on the weighted average of employees within each grade.

For JTI Geneva HQ and JTI UK, we calculate the average annual base salary by gender for each employee category defined above. This average is used to calculate the ratio of annual base salary of women to men within each category.

Vice President

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Director		
Manager		
Associate		

# PERCENTAGE OF MANAGEMENT POSITIONS HELD BY WOMEN AT THE END OF THE YEAR

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
In our Japanese operations, including subsidiaries of our Japanese domestic businesses, an employee is categorized at a position of management if the employee is in a position of supervision or management, according to national legislation and practice, but is not an Executive Officer.  In our international tobacco business, an employee is categorized at a position of management if the employee is Director level or Vice President level. However, the ratio of our international tobacco business doesn't include Vice President, as our target only includes directors.	The entire JT Group, including subsidiaries*A, excluding employees in entities where an SAP system has not yet been introduced. The data consists of permanent full-time and part-time employees, and temporary full-time employees.	Data is calculated as the total number of women holding a management position at the end of the year, divided by the total number of employees who had a management position at the end of the year. In JT, the calculation excludes employees who were in management positions but have been reassigned to preretirement positions, as they are approaching the mandatory retirement age.

# PERCENTAGE OF MANAGEMENT POSITIONS HELD BY INTERNAL HIRES

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
In our Japanese operations, including subsidiaries of Japanese domestic businesses, an employee is categorized at a position of management if the employee is in a position of supervision or management, according to national legislation and practice, but is not an Executive Officer.  In our international tobacco business, an employee is categorized at a position of management if the employee is Director level or Vice President level. We define internal hires as current employees who would be reassigned to a new position by promotion or internal transfer.	The entire JT Group, including subsidiaries*A, but it excludes employees in entities where an SAP system has not yet been introduced. The data consists of permanent full-time and part-time employees, and temporary full-time employees.	Data is calculated as the total number of management positions filled by internal hires at the end of the year, divided by the total number of management positions filled at the end of year.

# TOTAL NUMBER OF TALENT PARTNERSHIP PROGRAM EXCHANGES

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Total number of our Talent Partnership Program exchanges is defined as the sum of employees who are transferred as functional or development assignees from JT to JTI, or vice versa, at the end of the year.	Our Japanese domestic tobacco, pharmaceutical, and international tobacco businesses <sup>*D</sup> .	Data is calculated as the sum of the number of functional assignees and development assignees seconded between JT and JTI at the end of the year.

# Workplace health and safety

## OCCUPATIONAL HEALTH AND SAFETY

GRI 403-2

Hazard identification, risk assessment, and incident investigation

#### **DEFINITIONS**

#### SCOPE

# DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS

In the JT Group, the words "work-related" injuries or illness and "workplace" injuries or illnesses are used interchangeably.

The following cases are considered to be work related.

- An employee or a supervised worker suffers from an injury or occupation-related disease as a result of carrying out their duties.
- A third-party contractor suffers from an injury or occupation-related disease as a result of carrying out their duties. (including onsite third-party operations).
- A person suffers an injury or develops an occupation-related disease associated with the JT Group's own operations and, or a JT Group employee while he or she is on duty.

Below are our definitions of recordable injuries, lost-time injuries and occupational diseases. Any work-related injury requiring more than first aid is defined as recordable.

Recordable Injuries include:

We consider that a newly acquired business needs 18 months to become fully integrated in the JT Group way of working from a health and safety perspective. This is the time needed to implement all our health and safety polices, standards and practices and attain a minimum safety culture level. In our report, we include six full months of data after the integration phase to ensure consistency and accuracy of data trends versus the target.

- Number of fatalities: the entire JT Group, including subsidiaries\*A. It covers number of fatalities of employees (incl. supervised workers), contractors, and third parties resulting from an incident involving an asset, such as a facility, or a vehicle being driven for business purposes.
- Number of lost-time injury: the entire JT Group, including subsidiaries\*A. It covers employees (incl. supervised workers), and contractors.
- Lost time injury rate: the entire JT Group, including subsidiaries\*A. It includes employees (incl. supervised workers). This rate is not available for contractors because their

In our Japanese operations, including subsidiaries of Japanese domestic businesses, health and safety data is reported to headquarters by individual functions and the subsidiaries on an annual basis, while serious incidents are reported immediately. The number reported is based on the number of health and safety related events that were submitted to, and are recognized by, relevant Japanese authority as such.

In our international tobacco business, health and safety data is collected globally and individual sites and locations report to the headquarters through a system on an ongoing basis.

The data is calculated as follows:

- Number of fatalities: the sum of all fatalities within our defined scope.
- Number of lost-time injuries: the sum of all lost-time injuries within our defined scope.
- Lost-time injury rate\*: the sum of all lost-time injuries divided by 200,000 hours worked within our defined scope.
- Absenteeism rate: total actual days of absence

- Fatalities
- Lost time Injuries (LTI) of 1 day or more
- Restricted Work Cases
  (RWC) preventing someone
  from doing his/her regular
  job (no length defined)
- Medical Treatment Cases
  (MTC) is an injury that
  requires medication,
  treatment and medical care
  normally administered by a
  healthcare professional
  and is beyond first aid.
- Lost-time injury is a workrelated injury that results in an individual being unable to work on a subsequent scheduled workday or shift. It doesn't include fatalities.
- Occupational diseases are negative impacts on health arising from exposure to hazards at work.

  'Occupational diseases' indicates damage to health and includes diseases, illnesses, and disorders.

  The terms 'disease', 'illness', and 'disorder' are often used interchangeably and refer to conditions with specific symptoms and diagnoses.
- Mental illness is included in occupational diseases. A mental illness is considered to be work related if it has been notified voluntarily by the worker and is supported by an opinion from a licensed healthcare professional with appropriate training and experience stating that the illness is work related.

- working hours are not managed by the JT Group.
- Absenteeism rate: solely our Japanese domestic tobacco and pharmaceutical business\*B.
  - Occupational disease rate: In our Japanese operations, the scope was solely our Japanese domestic tobacco and pharmaceutical businesses\*B. From 2016. this expanded to all of our Japanese operations, including the subsidiaries of our Japanese domestic businesses\*C. In our international tobacco business, we started covering all the locations in 2018. This means that, from 2018, the data scope is the entire JT Group, including subsidiaries\*A.
- Number of recordable injuries: Our Japanese and international tobacco business. Only employees (incl. supervised workers) are in scope. In our Japanese domestic group companies, the data of supervised workers in 2015 is not available, therefore we used the 2017 data as a proxy for 2015.
- Recordable injury rate: Our Japanese and international tobacco business. Only employees (incl. supervised workers) are in the scope. In our Japanese domestic group companies, the data of supervised workers in 2015 is not available, therefore we used the 2017 data as a proxy for 2015.

- divided by theoretical working days (regular working days) within our defined scope.
- rate\*: the sum of all occupational diseases divided by 200, 000 hours worked within our defined scope.
- Number of recordable injuries: the sum of all recordable injuries within our defined scope.
- \* Data of actual supervised workers' working hours is not available in our Japanese operations, therefore it is calculated in the following manner: regular working days multiplied by regular working hours.

- Fatality is a death resulting from a work-related injury or illness/occupational disease.
- Absenteeism is, medical leave, sick leave, and absent from work without notification for permanent leave (excluding paid leave) for full-time employees.

  Part-time employees are excluded as out of scope.
- Employee: Individual who is in an employment relationship with the organization, according to national law or its application.
- Supervised worker is defined as an individual who, though not an employee, performs regular work on-site for, or on behalf of, the organization.
- Contractor: Individual who is not a JT Group employee that provides services, described in a contract, to the JT Group, whose work is not under the JT Group's supervision. Those who provide services temporarily (E.G. gardener, carpenter) are not defined as contractors. Supervised workers are not categorized as contractors because their work is monitored by the JT Group employees. We report any health and safety data of supervised workers under employees.
- Sub-contractor: Individual who is not by a JT Group employee and is hired a JT Group contractor to perform a specific task as part of the overall project

from which the JT Group benefits. (E.G. Electricians who work as part of a construction project a JT Group workplace.) They are categorized as third parties.

# VEHICLE ACCIDENTS AND VEHICLE ACCIDENT FREQUENCY RATE

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS	
Our Japanese domestic operations define a vehicle accident as any incident that results in the death or an injury to an employee (incl. supervised workers), part-time workers and/or third party.  Our international tobacco business defines a vehicle accident as any incident involving a fleet vehicle that results in death or an injury to an employee (incl. supervised workers) and/or third party.  If no injury occurs, they are not considered to be vehicle accidents. In 2019, we started excluding any cases where no injury occurs, from our vehicle accidents.	Our Japanese domestic tobacco, pharmaceuticals, and international tobacco businesses*D.  Number of vehicle accidents: covers vehicles and motorcycles used by our employees (incl. supervised workers). In our Japanese operations, parttime employees are also in the scope.  Vehicle accident frequency rate: covers the number of vehicle accidents per million kilometers driven.	Number of vehicle accidents: sum of all vehicle accidents within our defined scope.  Vehicle accident frequency rate: the number of vehicle accidents divided by million kilometers driven within our defined scope. While our international tobacco business uses actual data for kilometers driven, JT calculates it based on the volume of fuel used by type.	

# PERCENTAGE OF CIGARETTE AND TOBACCO-RELATED FACTORIES CERTIFIED TO ISO 45001 (OHSAS 18001) SAFETY MANAGEMENT STANDARD

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Cigarette and tobacco-related factories include all our leaf processing, cigarettes, and tobacco product manufacturing facilities.	Our international tobacco businesses <sup>*E</sup> .	Certification information is collected at individual factories. The percentage is calculated as the number of certified factories and locations, divided by the total number of all factories within scope.

#### **Environment**

#### **OVERVIEW**

#### **SCOPE**

We use an operational control approach to determine the scope and boundaries of our environmental data reporting, which covers the entire JT Group including subsidiaries\*A, as well as some affiliates, and some contract manufacturers that meet specific criteria. Thus, coverage of environmental data is wider than other\*A level data shown in the other sections of our reporting.

We restate our environmental data, in accordance with our recalculation policy, to take account of significant changes to our business, such as acquisitions, divestments etc. We do this so as to allow a fair comparison of environmental performance over time. We carried out such a recalculation exercise in 2020, hence data for years prior to 2020 have been restated.

## **ENERGY**

GRI 302-1

Energy consumption within the organization

GRI 305-1

Direct GHG emissions (Scope 1)

GRI 305-2

Energy indirect GHG emissions (Scope 2)

GRI 305-3

Other indirect GHG emissions (Scope 3)

GRI 305-5

Reduction of GHG emissions

#### **DEFINITIONS**

# DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS

We measure energy consumption and GHG emissions using the World Resources Institute/World Business Council for Sustainable Development Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (2004 revised edition) and Greenhouse Gas Protocol: Corporate Value Chain (Scope 3) Accounting and Reporting Standard as guidance.

We report GHG emissions across three areas:

- Scope 1: direct GHG emissions from corporate activities, such as burning of fossil fuels at factories.
- Scope 2: indirect GHG emissions from consumption of purchased electricity, heat, or steam.
- Scope 3: other indirect emissions, including from the manufacture of products bought from other companies.

The reporting unit for energy consumption is terajoules, and for GHG emissions is thousands of metric tons CO2 equivalent.

We calculate energy consumption, and Scope 1 and 2 GHG emissions, based on actual energy and fuel consumption at our sites and locations from invoices and meters. Where this information is not available, we use extrapolations based on actual data from a similar site or location to provide estimated energy consumption, which is then used to calculate associated GHG emissions. Production, floor area, or full-time equivalent (FTE) data are the main benchmarks used to calculate intensity metrics that are used in the extrapolation process. Refrigerant emissions are reported as part of Scope 1 emissions by equating the necessary refrigerant replenishment to what would have been previously leaked into the atmosphere. Liquid CO2 usage in production is also captured. Emission factors are applied for each refrigerant type and Liquid CO2 consumption mass.

For GHG reporting, we adopt a market-based approach and in Japan we use GHG emission conversion factors for each electricity supplier, published by the Japanese government for the latest available year. In other countries, per the GHG protocol market-based reporting guidance, we first account for supplier-specific GHG emission conversion factors, where electricity has been contracted at specific emissions intensities. If supplier-specific tariffs are not applicable, we apply residual grid-mix factors, such as those published by 'Green-e' and the Association of Issuing Bodies (AIB), where available. Finally, we use GHG emission conversion factors provided by the International Energy Agency (IEA) and the U.K. Department for Environment, Food and Rural Affairs as country grid averages to ensure all electricity consumption is accounted for within emissions totals.

To calculate Scope 3 GHG emissions, emissions factors come from a variety of sources, including emissions factors from third-party databases and our own life cycle assessments.

All emissions factors are reviewed and, where relevant, restated annually to reflect the most accurate representation of emissions attributable

DEFINITIONS	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
	to the JT Group. Electricity factors are updated to reflect actual grid performance for the relevant year(s) as published by the IEA; 'Green-e', and the Association of Issuing Bodies (AIB); or the most recent data if data for the current year is not yet available.

# WATER AND EFFLUENTS

GRI 303-3 Water withdrawal

#### GRI 303-4 Water discharge

DEFINITIONS	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
We record and report water withdrawal and water discharge at our sites and locations, and take into consideration the framework on water reporting set out by CDP. We report total water withdrawal and breakdown by source, and total water discharge and breakdown by destination. The reporting unit for water withdrawal and water discharge is thousands of cubic meters.	Water withdrawal data and water discharge data are collected at our sites and locations from invoices and/or meters. If a site is unable to report volume of water withdrawal, we use extrapolations based on actual data from a similar site or location to provide estimated data. Production, floor area, or FTE data are the main benchmarks used to calculate intensity metrics that are used in the extrapolation process. In the absence of water discharge data, it is assumed that water discharge will be equivalent to water withdrawal.

## **WASTE**

#### Total weight of waste by type and disposal method

#### DEFINITIONS

## DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS

Our sites manage their waste based on the following waste management hierarchy: reduce, reuse, recycle, and recover. If these methods are not feasible, a site will dispose of its waste (disposal being incineration without energy recovery, or landfilling).

We report total waste generated and breakdown by handling method that includes both nonhazardous and hazardous waste. The reporting unit for waste generation is thousands of metric tons. Waste data is collected at our sites and locations, and is reported by handling method, primarily from invoices. If a site is unable to report volume of waste generation, we use extrapolations based on actual data from a similar site or location to provide estimated data. Production, floor area, or FTE data are the main benchmarks used to calculate intensity metrics that are used in the extrapolation process.

# PERCENTAGE OF ISO 14001 CERTIFIED CIGARETTE AND TOBACCO-RELATED FACTORIES

#### **SCOPE**

The scope of ISO 14001 data is cigarette and tobacco-related factories, including subsidiaries, such as non-tobacco materials manufacturing factories, within our Japanese domestic tobacco and international tobacco businesses only.

#### Community investment

#### LOCAL COMMUNITIES

GRI 413-1

Percentage of operations with implemented local community engagement, impact assessments, and development programs

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Implemented local community investment programs are defined as investments in projects that improve the quality of life of people where we operate in an impactful way.  All community investment programs have a recorded output defined following the Business for Societal Impact (BSI) criteria.  https://b4si.net/  In 2020, we assessed the impact of our community investment programs in 14 markets, and we are continuously improving our impact assessment methodology. An operation is defined as a country in which we have a business presence. Investments in communities that relate to tobacco leaf production are specifically excluded from this indicator.	The entire JT Group, including subsidiaries*A.	The figures are calculated based on data from our community investment database, and data sourced directly from markets, which is cross-referenced with our finance systems to confirm that the program was implemented.

## **ECONOMIC PERFORMANCE**

GRI 201-1

Direct economic value generated and distributed

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
The value of community investment is the total sum of inputs as defined by the Business for Societal Impact (BSI) criteria. https://b4si.net/  Investments include employee time, cash, in kind, and management cost contributions for the programs included in GRI 413-1 that are provided to benefit a community, and JT International S.A.'s annual endowment to the JTI Foundation.  The calculation of time and management cost is based on the BSI methodology. Cost of time is based on an average hourly rate calculated using a weighted average salary (including bonuses) across all work groups (excluding the Executive Committee) based on data for the year up to December 31, 2020.  Cash contributions are calculated taking into account depreciation for the goods or services provided.	The entire JT Group, including subsidiaries*A.	The figures are calculated based on data from our community investment database and market reports, and checked against financial reports. All financial data is converted from local currency to Japanese yen at the time of payment, using internally agreed exchange rates.

# Other definitions

# ANTI-COMPETITIVE BEHAVIOR / CUSTOMER HEALTH AND SAFETY / MARKETING AND LABELING / SOCIOECONOMIC COMPLIANCE / ENVIRONMENTAL COMPLIANCE

#### GRI 206-1

Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes

#### GRI 307-1

Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations

#### GRI 416-2

Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes

#### GRI 417-2

Total number of incidents of non-compliance with regulations and/or voluntary codes concerning product and service information and labeling

#### GRI 417-3

Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes

#### GRI 419-1

Significant fines and non-monetary sanctions for non-compliance with laws and/or regulations in the social and economic area

## TOBACCO BUSINESS SUSTAINABILITY TARGETS D

## **REDUCED-RISK PRODUCTS**

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Number of T-Vapor and E-Vapor products* introduced: Product types: T-Vapor (tobacco-infused, heated- tobacco), E-Vapor (closed tank, open tank, cig-a-like) *Snus not included. T-Vapor offerings are products that contain tobacco that is heated (but not burnt) to create an inhalable vapor. We define E-Vapor products as products that heat a liquid that usually contains nicotine but no tobacco.  Number of countries where our T-Vapor and/or E-Vapor products are available: Number of countries where our T-Vapor and/or E-Vapor products were available by December of the reporting year.	All countries.	Number of T-Vapor and E-Vapor products introduced: total number of T-Vapor offerings and E-Vapor offerings.  Number of countries where our T-Vapor and/or E-Vapor products are available: total number of countries where our T-Vapor and/or E-Vapor products are available by December of the reporting year.

## **ZERO INJURIES**

DATA CALCULATION,
CONSOLIDATION METHOD, AND
ASSUMPTIONS

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#### **SCOPE**

# DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS

We define "recordable injury rate" as the percentage of recordable injuries per 200,000 hours worked.

- Japanese tobacco
  business
  (incl. Japanese tobacco
  business subsidiaries), and
  international tobacco
  business. Only employees
  (incl. supervised workers)
  are in the scope.
- In our Japanese domestic Group companies, the data regarding supervised workers in 2015 is not available, so we used the 2017 data as a proxy for 2015.

JT Employees: Full-time, part-time, supervised workers. Excludes: commuting to normal place of work.

JTI Employees:
Permanent, temporary,
independent contractors to
whom the organization is
liable for the general safety
of the working environment
(direct supervision).

Excludes:

- Commuting to normal place of work
- Some data from newly acquired business has been excluded, as newly acquired business needs 18 months to integrate the JT Group Health and Safety Standards.

#### Injury rate

The sum of the number of fatalities and lost time injuries for both JT and JTI, plus JTI's (RTC +MTC) divided by (Actual working hours of JT-JTI Employees + Actual working hours of JTI supervised workers + Theoretical working hours of JT supervised workers (approx. 240 working days × 8 hours (regular working hours per day)) times (x) 200,000 working hours.



DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Total amount of investment (U.S. dollars):  We define "amount of investment in U.S. dollars/Yen" as the combined value of cash contributions, time contributions, in-kind contribution of products, property or services and management costs (community investment program staff salaries). This definition is aligned with the definition in the BSI framework	The entire JT Group, including subsidiaries*A and the JTI Foundation.	Total amount of investment (U.S. dollars): Included in total: cash (including JTI Foundation), management costs, time, in kind (JT target amount: 250 million U.S. dollars, JTI target amount: 350 million U.S. dollars)  Volunteering: Number of hours of active engagement in community activities during paid working time (JTI target: 200,000 hours / JT target: 100,000 hours)
Our community activities are classified according to the categories below:		
Charitable donation: ad hoc or one-off contributions to support others, e.g. post- disaster donations to a community in need.		

Community investment: these initiatives address social issues that we identified as being relevant to both our Company and our communities. This is linked to a strategy and outcomes can be measured.

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Volunteering:  We define "Company time" as "during working hours".  We only account for employee volunteering during working hours.  Employees include all of our registered employees in both Markets and Factories.  We define volunteering as active engagement in community activities.		

# **EMPLOYER OF CHOICE**

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
"Country" refers to a country in which any JTI legal entity was certified. It can be a market office, a factory, or business support center. If there are several certified JTI entities located in the same country, this does not impact the target. We only count each country once.  We define "a certified Employer of Choice" as an employer with a third-party certification based on external assessment, such as Top Employer, Great Place to Work, the Pride Index, Investors in People, local certifications such as Bilan, etc.  We define local certification based on external assessment.  The Top Employers Institute  is the global authority on recognizing excellence in people practices.	All countries where we have a business presence. Top Employer is a global initiative that is centrally coordinated (identification of the countries and governance) but locally addressed (audits are carried out at a local level). Top Employer contributes to 90% of the target. Other local certifications contribute to 10% of the target.	Number of countries certified as 'Top Employer': total number of countries certified as 'Top Employer' in our international tobacco business.  Number of countries awarded with local certifications: total number of countries in our Japanese and international tobacco business awarded with local certifications.

# AGRICULTURAL LABOR PRACTICES (ALP)

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
A minute multiple on Donations		
Agricultural Labor Practices (ALP) is one of our key		
programs under the umbrella		
of Leaf Supply Chain Due		
Diligence (SCDD). The SCDD is		
a five-step framework process		
to Identify, Prioritize, Respond,		
Measure, and Communicate		
and report on labor and		
human rights in the leaf		
tobacco supply chain		
ALP sets labor practice		
guidelines with directly		
contracted growers or with		
third-party leaf suppliers. In JT,		
we observe the growers		
through site visits and/or		
questionnaires. In our		
international tobacco		
business, we observe growers		
through site visits.		
Observation data is collected		
in individual markets and		
reported internally. The		
observations made against		
labor practice guidelines are		
analyzed and improvement		
actions are defined, in line with		
the SCDD process.		
We have three KPI's related to		
ALP: % supplier entities		
reporting to ALP, % volume covered by ALP, and % growers		
covered by ALP, and % growers covered by ALP.		
The reporting year is the crop		
year: the period or season in		
which a crop of a specific		
tobacco type is grown and		
sold. Crop years vary		
according to the location in		
which the tobacco is grown.		

## KPI 1: % supplier entities reporting to ALP

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
All leaf suppliers (third-party leaf suppliers and vertically integrated origins) who we purchase from in a given crop year and who report on ALP.  In the JT Group, we source leaf from third-party leaf suppliers and directly contracted growers. Third-party leaf suppliers or leaf merchants are legal entities/companies, non-JT Group affiliates, from which JT Group sources/purchases leaf globally. 'Directly contracted growers' are growers from which the JT Group sources leaf and with whom local affiliates of the JT Group have a signed contract. Vertically integrated origins and third-party leaf suppliers are referred to as leaf suppliers. Third-party leaf supplier data are based on the scope of planned purchases for that crop year.	Our Japanese and international tobacco business.	The percentage of supplier entities reporting on Agricultural Labor Practices (ALP) is calculated as follows: the number of supplier entities reporting on ALP divided by the total number of supplier entities that we purchase leaf from (third-party and vertically integrated origins).  JT is treated as a leaf supplier entity in the calculation.

KPI 2: % volumes covered by ALP

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Total volume of leaf covered by ALP: includes third-party and vertically integrated origins.  Total leaf volume is defined as planned leaf purchasing during the crop year, sourced from vertically integrated origins and third-party leaf suppliers. The volume planned but unassigned to third-party leaf suppliers is also counted as unassigned volume when we calculate the progress against the ALP target.	Our Japanese and international tobacco business. Excludes: any volume that is currently planned but unassigned to third-party suppliers.	The percentage of volumes covered by ALP is calculated as follows: total volume of leaf covered by ALP divided by total leaf volume.

#### KPI 3: % of growers covered by ALP

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
We define the "total of number of growers" as all growers from which third-party leaf suppliers and vertically integrated origins are purchasing leaf from in a given crop year.	Our Japanese and international tobacco business. Excludes: China and India (due to lack of traceability); for these countries we are working with suppliers to establish a tailor-made approach to SCDD/ALP.	The percentage is calculated as the number of growers covered by ALP, divided by the total number of growers.  JT is treated as a leaf supplier entity in the calculation.

## **SUPPLIER SCREENING**

#### **DEFINITIONS**

#### **SCOPE**

#### DATA CALCULATION, CONSOLIDATION METHOD, AND **ASSUMPTIONS**

Suppliers of non-tobacco materials and other products and services are subject to screening against the JT Group Supplier Standards, with key suppliers being monitored regularly though surveys. Key suppliers are defined as suppliers with an actual or planned annual spend greater than 500,000 U.S. dollars, suppliers who either handle, store and/or transport JT Group finished products and contract manufacturing. In addition, our international tobacco business classifies as key suppliers the leaf merchants, the suppliers representing JTI before government, and the licensees. We define ESG as

Environmental, Social and Governance criteria as set forth in our

#### JT Group Supplier Standards



. Our international tobacco business has specific suppliers' selection criteria that are consistent with those of the JT Group. Screening process: is a supplier going through the onboarding and qualification process. In our international tobacco business, from 2017 to 2019, the key suppliers were screened using selfassessment questionnaires implemented in SLC/MySupplier tool. From 2020, the key suppliers are monitored by JTI and we use an independent third party, PWC, to identify any ESG risks

from open sources. In our

JT Group Tobacco Business Until 2019, the percentage of international tobacco business was solely released. For FY20, we disclose the integrated percentage of our international tobacco and Japanese domestic tobacco business. The numbers disclosed represent the snapshot of % of suppliers screened by the end of the year, cumulative with previous years.

The percentage is calculated as the number of key suppliers screened against ESG criteria, divided by total number of key suppliers.

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Japanese tobacco business,		
the key suppliers were		
screened using self-		
assessment questionnaires as		
of 2020. Also, the key		
suppliers are monitored by JT.		
JT launched a new supplier		
database by using the D-U-N-S		
number to identify any ESG		
risks from open sources.		
The D-U-N-S Number is a		
unique nine-digit identifier for		
businesses. This number		
identifies a company as being		
unique from any other in the		
Dun & Bradstreet Data Cloud.		

# **ILLEGAL TRADE**

DEFINITIONS	SCOPE	DATA CALCULATION, CONSOLIDATION METHOD, AND ASSUMPTIONS
Law enforcement agencies (LEA) are defined as state- registered entities providing law enforcement services. We define "intelligence reports" as reports that provide intelligence information on potential illicit trade of counterfeit or smuggled cigarettes. In some cases, the report can be shared/disseminated more than once to multiple LEAs, and this is counted. We define our "advisory capacity" as providing guidance that is in no way prescriptive.	Our international tobacco business only.	All information (excl. data related to counterfeit awareness training) is shared and feedback received is recorded by the Anti-Illicit Trade team in iBase, a database. Information related to counterfeit awareness training is obtained from weekly reports submitted by the Anti-Illicit Trade teams, and this data is saved on a stand-alone spreadsheet.

#### About our reporting

Our referenced guidelines(GRI), notes on data (BoR), and scope of our data (\*A-E).

Read more >

#### Related links

About our reporting

Global Reporting Initiative (GRI) Index Basis of Reporting